

Portland  
Water  
District

# CAREERS IN WATER

## MAKE A DIFFERENCE



*“There is a profound sense of accomplishment that I get from assisting our customers. People sometimes view utility delivery and billing as a mystery at best. To be able to demystify that for our customers, as well as helping them with our processes, is incredibly rewarding.”*

Patrick H. — Customer Service  
PORTLAND WATER DISTRICT

The water and wastewater industry offers challenging and rewarding careers. No other utility has more of an impact on public health and the environment.

Other benefits include:

- Meaningful Work
- Competitive Compensation
- Attractive Benefits Package
- Flexibility and Work-Life Balance
- Job Stability and Security
- Opportunities for Career Advancement
- Innovative and Progressive Initiatives
- Supportive and Encouraging Work Environment



## ADMINISTRATIVE STAFF

It takes a team of administrative professionals to run a utility efficiently and effectively. Administrative staff serve as the backbone of a water utility and play a vital role in ensuring efficient operations, customer support, and compliance with relevant standards.

**Communications**

**Customer Service**

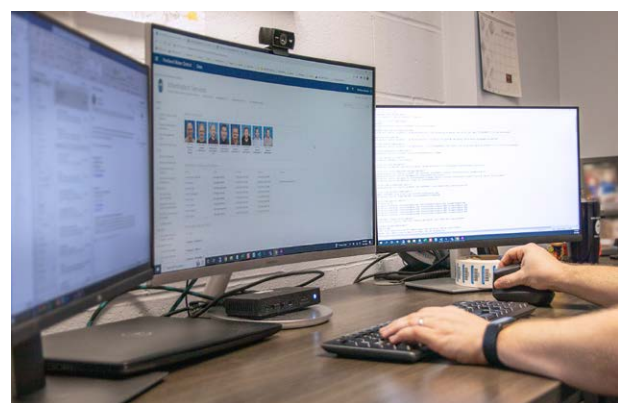
**Finance**

**Human Resources**

**Information Technology**

**Legal**

**Management**



## SKILLS

Skills vary depending on the specific position sought.

## EDUCATION

Education required depends on the specific position sought. Many require a degree and/or related work experience.

## THE WATER INDUSTRY

Our country’s public water systems provide water to a vast majority of Americans. An industry steeped in tradition and challenged by emerging trends, encompasses approximately 53,000 community water systems across the US. From small towns to large cities, water utilities offer an abundance of career opportunities.

